



M4Markets

REFER A FRIEND

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1. Introduction

Solara Finance Limited is a Limited Liability Company incorporated under the laws of the Republic of Anguilla, with Registration number A000002475 and registered address located at Anguilla, The Valley, AI-2640, No. 9 Cassius Webster Building, Grace Complex, 1330 (hereinafter referred to as the "**Company**" or "**M4Markets**" or "we" or "us"). The Company invites its Clients to participate in its "Refer A Friend" Promotion (hereinafter referred to as the "**Promotion**") subject to the terms and conditions (the "Terms and Conditions") contained herein.

The Promotion is available to direct Clients trading on M4Markets MT5 account (the "**Account**") provided that they are eligible to participate in the Promotion subject to the Company's eligibility criteria as indicated in the Client Services Agreement and these Terms and Conditions.

To participate in the Promotion, the participants should have already completed the steps required for opening an account with the Company and they should have also completed client due diligence and KYC (Know Your Customer) and have their account activated (the "Eligible Participants").

2. How to refer a friend

- Register for a Live account, or if you already have one login into your account.
- Navigate to the 'Refer a Friend' section in your Client Area.
- Your referral link will be created automatically, or you can create your own link.
- Share the link via email or social media.
- You can see your referred friends in the dedicated section in your Client Area.

3. Conditions

3.1 Only applicable to verified clients of M4Markets trading on MT5 Accounts.

3.2 Available to all Direct Clients. Clients who are referred by IBs or IBs are not eligible for this Promotion.

3.3 The Promotion offers each Client the opportunity to earn \$5 (five United States Dollars) for each lot a referred friend completes trading FX and Metals on a Standard Account, \$2.60 (two point sixty United States Dollars) for each lot a referred friend completes trading FX

and Metals on a Raw Spread Account and \$2 (two United States Dollars) for each lot a referred friend completes trading FX and Metals on a Premium Account. There are no limitations to the amount of referrals a client can make or any limitations to the amount s/he can earn.

- 3.4 Any abuse of having multiple profiles to be eligible to participate in this Promotion is considered as Trading Abusive Behaviour.
- 3.5 By participating in the Promotion, the Client acknowledges that s/he has read and agreed to be bound by these Terms and Conditions as well as to the Client Services Agreement.
- 3.6 To participate in the Promotion newly referred Clients will need to complete M4Markets' registration form, complete their economic profile and upload the required documents in the Client Portal to verify their profile. Once their profile has been approved, Clients can navigate to their Client portal and start referring.
- 3.7 The Company will not be liable for any stop outs or any other consequences that result out of a Bonus cancellation and/or removal.
- 3.8 Clients cannot refer themselves.
- 3.9 The reward will be paid to the Client's Wallet, and it may be transferred to the Client's Account. The reward is not redeemable in cash, and cannot be transferred to any other account holder.
- 3.10 If the Company suspects that a participant has abused the rules of the Promotion and/or has been identified to have engaged in abusive trading behaviour in any way, then the Company reserves the right at any time and at its sole discretion to immediately exclude the participant from the Promotion and take additional actions depending on the abuse.
- 3.11 Each client can refer the same friend only once regardless of the number of trading accounts opened by their friend.
- 3.12 M4Markets is a trade name of Solara Finance Limited, a private company limited, incorporated and existing under the laws of Anguilla, with registration number A000002475, having its registered office at No. 9 Cassius Webster Building, Grace, Complex, PO Box 1330, The Valley, AI-2640 Anguilla.
- 3.13 The Promotion is open only to individuals who are at least 18 years of age and have a solid understanding of FX and CFD trading.
- 3.14 Nothing in this Program creates any partnership, joint venture, agency, franchise, sales representative, or employment relationship between the Referrer, Referral and M4Markets.

4. M4Markets Rights

- 4.1 M4Markets reserves the right, at its sole discretion, to alter, amend, suspend, or

terminate the Promotion at any time. This includes the right to:

- i. Deny participation;
- ii. Withhold benefits; or
- iii. Withdraw the Promotion and any profits generated from abusive trading practices.

4.2 Abusive trading practices includes, but is not limited to:

- i. Multiple registrations from the same IP address or profile;
- ii. Participation in the Promotion on behalf of third parties without proper authorization;
- iii. Fraudulent trading, manipulation, hedging, or attempts to secure risk-free profits.

4.3 M4Markets shall not be liable for any consequences arising from amendments, suspensions, or cancellations of the Promotion.

4.4 In case of alteration or amendment of the Promotion and these Terms and Conditions, the new version will be uploaded to the Company's Website and this version will be applicable without the need for any further notification.

4.5 In case of suspension or termination of the Promotion and these Terms and Conditions, this will be communicated by email to any Eligible Participant. For any other Client, not being an Eligible Participant, no notification will be provided to them and the Promotion, and these Terms and Conditions will merely be removed from the Company's website.

4.6 The Company is not responsible for (a) technical failures affecting participation in the Promotion, and/or (b) delays or errors in Prize distribution due to circumstances beyond our reasonable control.

5 Miscellaneous

5.1 By participating in this Promotion, Eligible Participants acknowledge and understand that CFD trading is complex, leveraged, and carries a high risk of rapid financial loss. Eligible Participants should ensure they understand how CFDs work and assess whether they can afford the associated risks.

5.2 In the event of any discrepancy between a translated version of these Terms and Conditions and this English language version, this English language version shall prevail.

6 Governing Law, Dispute Resolutions and Jurisdiction

6.1 These Terms and Conditions are governed by the laws of Anguilla.

6.2 If an Eligible Participant has a dispute or misinterpretation regarding the Promotion

and these Terms and Conditions, they must submit a formal complaint according to the Company's Complaints Handling Policy found on the Company's Website within 7 (seven) business days of the disputed event.

6.3 The complaint must include:

- 6.3.1 Full name and account details;
- 6.3.2 Description of the issue; and
- 6.3.3 Relevant evidence (e.g., screenshots, transaction records, communications).
- 6.3.4 The Company will acknowledge receipt of the complaint within 48 hours.

6.4 Internal Investigation

- 6.4.1 The Company's Complaint Handling Unit and Customer Support teams will conduct and complete an internal investigation within 30 (thirty) business days of receiving the dispute.
- 6.4.2 The investigation will involve:
 - 6.4.2.1 Reviewing the Terms and Conditions;
 - 6.4.2.2 Verifying account activities and Promotion eligibility;
 - 6.4.2.3 Checking system logs for technical discrepancies; and
 - 6.4.2.4 If additional information is required, the Eligible Participant will be notified and given 3 (three) business days to provide the requested details.

6.5 Resolution & Decision

- 6.5.1 Upon completing the investigation, the Company will issue a formal resolution response via email, outlining:
 - 6.5.1.1 Findings of the investigation;
 - 6.5.1.2 Whether the claim is upheld, denied, or partially approved; and
 - 6.5.1.3 Any corrective actions or compensations (if applicable);
- 6.5.2 If the Eligible Participant's claim is valid, the Company may offer one of the following resolutions:
 - 6.5.2.1 Credit adjustment or Reward reinstatement;
 - 6.5.2.2 Recalculation of Promotion Reward; or
 - 6.5.2.3 Other compensation in accordance with the Company's policies.
- 6.5.3 If the claim is denied, the Company will provide a clear explanation, citing these relevant Promotion Terms and Conditions.

- 6.6 The Company will make all reasonable efforts to resolve disputes fairly and in good faith.
- 6.7 The decision of the Company in this respect will be final and binding.
- 6.8 If the Eligible Participant is still dissatisfied with the Company's decision, it may refer the dispute to the relevant regulator or supervisory authority or file a lawsuit before the courts of Anguilla.